

The Growing Use of Mx as a Gender-inclusive Title in the UK

Version 2.4 - 2015-02-06

Mx was created in the 1980s as a standard title without gender connotations, though its use didn't take off until the turn of the century. It can be used by anyone regardless of gender or marital status. It follows the *M** pattern: Mr, Ms, Mx. It doesn't require a qualification or career as Dr and Rev do. The x represents a wildcard character that removes gender. The title is pronounced similarly to Ms: *Mux* or *Mix*. For more information on its history and creation, see [this article on Practical Androgyny](#) by Nat Titman.

Example: Mx Sam Smith.

The following pages provide evidence of well-known companies and organisations accepting and offering Mx as a gender-inclusive title at the time of writing. The earliest example of a major company accepting Mx in this document is by the Post Office in October 2009.

All photographs and screengrabs in this document were used with permission or are appropriately licensed under Creative Commons. If you have any evidence of a company or organisation not yet covered that you think could be added, please contact Cassian: lotte.lodge@gmail.com. Thank you to everyone for your contributions.

1.9 MB download: <http://www.polyinpictures.com/wp-content/uploads/mxevidencelowres.pdf>
Scribd: <http://scribd.com/doc/137340953>

This work is licensed under the

Creative Commons Attribution-NonCommercial-ShareAlike 3.0 Unported License.

To view a copy of this license, visit <http://creativecommons.org/licenses/by-nc-sa/3.0/>.

This means you can:

- *share the work*
- *modify the work, as long as the new version has the same license*
- *NOT use it for commercial purposes*

Contents

Companies and organisations who accept and offer Mx as a title:

Government and Local Authority

1. Department for Work and Pensions (DWP)
2. Driver and Vehicle Licensing Agency (DVLA)
3. Her Majesty's Revenue and Customs (HMRC)
4. National Health Service (NHS)
5. Royal Mail Group (Post Office Ltd.)
6. Local councils: Swansea, Ceredigion, Brighton

Banks

- | | |
|----------------------------------|---------------|
| 7. Barclays | 12. Santander |
| 8. HSBC | 13. Smile |
| 9. Royal Bank of Scotland, (RBS) | 14. Britannia |
| 10. Halifax | 15. NatWest |
| 11. The Co-operative (bank) | |

Utilities

- | | |
|------------------------------|--------------------|
| 16. Dŵr Cymru/Welsh Water | 18. Scottish Power |
| 17. Ovo Energy (electricity) | |

Education

- | | |
|---|------------------------------|
| 19. Universities and Colleges Admissions Service (UCAS) | |
| 20. University of Oxford | 23. University of Birmingham |
| 21. University of Cambridge | 24. Institute of Physics |
| 22. University of Portsmouth | |

Miscellaneous

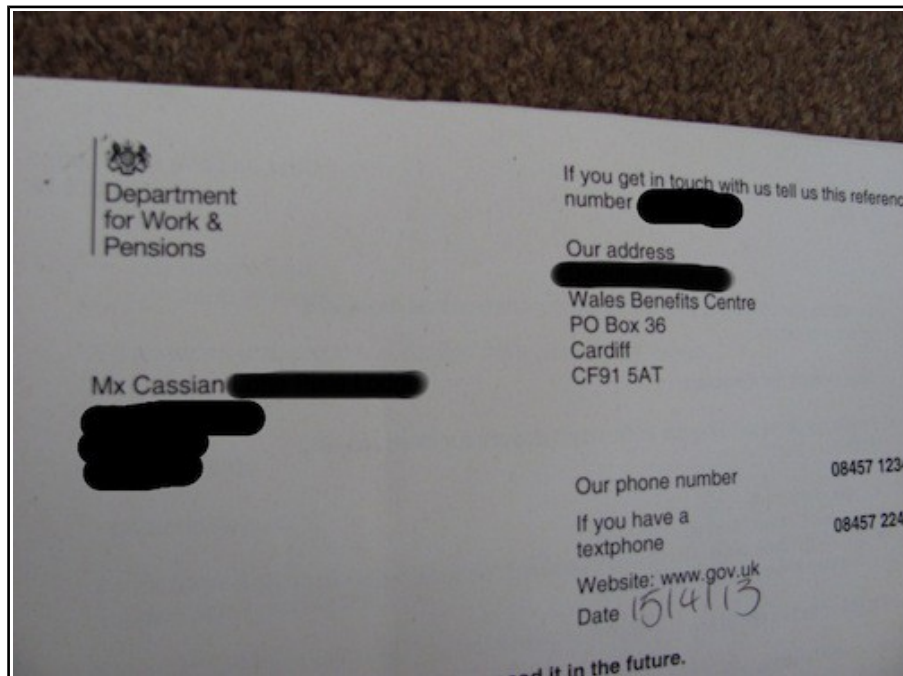
- | | |
|-------------------------------|--------------------------------|
| 25. UK Deed Poll Service | 29. Co-operative (supermarket) |
| 26. Legal Deed Poll Service | 30. Network Rail |
| 27. Disabled Persons Railcard | 31. Law Society of Scotland |
| 28. Boots (pharmacy) | |

Government and Local Authority

1. Department for Work and Pensions

Source: <http://cassolotl.tumblr.com/post/48427899189>

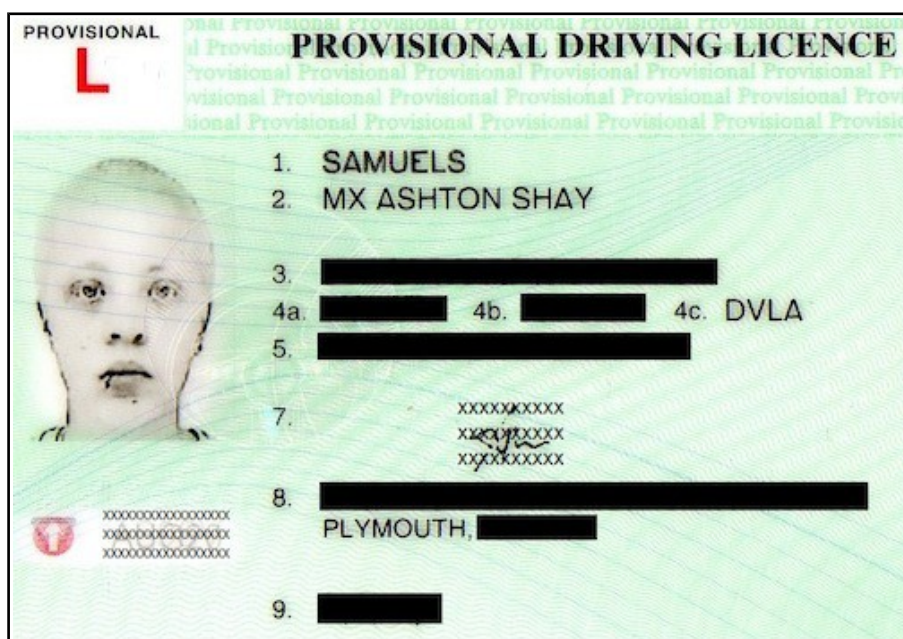
April 2013



2. Driver and Vehicle Licensing Agency (DVLA)

Source: <http://just-one-mx.tumblr.com/post/14916358870>


December 2011



3. Her Majesty's Revenue and Customs (HMRC)

Source: <http://nonbinary.org/wiki/File:InlandrevenueMXletter.jpg>

December 2009

 HM Revenue & Customs	<i>National Insurance contributions</i>
Mx [REDACTED] [REDACTED] [REDACTED]	National Insurance Contributions Office Special Section D, BP9207 Benton Park View, Longbenton Newcastle upon Tyne NE98 1ZZ Phone: 084591-57123 (Direct line) Fax: 0191-22- Type Talk: 18001 084591- Please use this name and reference if you write or call. Mrs C. Mc Mahon Your reference: J [REDACTED]
Change your National Insurance details	
Why we are writing to you	
We are writing to you because you told this office that you had changed your name and style of address. This change will have no effect on your entitlement to Social Security Benefits.	
What our records show	

4. National Health Service (NHS)

Source: <http://cassolotl.tumblr.com/post/17770272952>

February 2012

The screenshot shows a web browser window with the URL <https://apps.nhsbsa.nhs.uk/ppcwebsales/HomeSubmit.do>. The browser's address bar and tabs are visible at the top. The page content includes a confirmation message: "Every effort is made to ensure that your Certificate is dispatched within 7 days after:" followed by two bullet points: "• your order has been confirmed, if paying by debit or credit card; or" and "• your first instalment has been paid, if paying by Direct Debit." Below this is a section titled "Personal Details" with a light blue header. The form fields include: "Title" with radio buttons for Mr, Mrs, Miss, Ms, and Other (selected); "Surname", "First Name", "Address Line 1", "Address Line 2", "Address Line 3", "Address Line 4", "Post Code", "Date of Birth" (with a calendar icon and format dd/mm/yyyy), "NHS Number", "Telephone Number" (with a note "Please enter numeric characters only"), "Email Address", and "Email Confirmation". A dropdown menu is open on the right side of the "Title" field, showing a list of titles: Rev, Dr, Sir, Sist, Prof, Fath, Bro., Lord, Lady, Brig, Capt, Col, Fr, Gen, Hon, Lt.C, Maj, Sr, Earl, Cmdr, Visc., and Mx (highlighted in blue). At the bottom of the form, there is a note: "Please ensure your Email address is entered correctly. If you send an Email, including your sales reference number, to this address". The "Back" and "Next" buttons are visible at the bottom of the form.

Every effort is made to ensure that your Certificate is dispatched within 7 days after:

- your order has been confirmed, if paying by debit or credit card; or
- your first instalment has been paid, if paying by Direct Debit.

Personal Details

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☒ Other

Surname

First Name

Address Line 1 (You must be a resident of England, Wales or Scotland)

Address Line 2

Address Line 3

Address Line 4

Post Code

Date of Birth (dd/mm/yyyy)

NHS Number

Telephone Number (Please enter numeric characters only)

Email Address

Email Confirmation

Please ensure your Email address is entered correctly. If you send an Email, including your sales reference number, to this address

Back Next

Please note: The NHS *do* support the use of Mx as a gender-inclusive title, but their systems have not caught up in all cases. Some NHS surgeries or departments might not have up-to-date computer systems that can handle custom titles or Mx, so you might need to wait or write a letter of complaint.

5. Royal Mail Group (Post Office Ltd.)

Source: <http://nonbinary.org/wiki/File:PostofficetstatementMX.jpg>

October 2009

card account
Customer Statement

POST OFFICE

ST1E

MX [REDACTED]

Sort Code: [REDACTED]
Account Number: 71 [REDACTED]
Statement Number: 001
Statement Date: 26 OCTOBER 2009

Date	Details of transaction	Card number	Debit (£)	Credit (£)	Balance (£)
------	------------------------	-------------	-----------	------------	-------------

Source: <http://mxactivist.tumblr.com/post/48606323113>

April 2013

<https://royalmailmailform.datasquirt.co.uk/ContactUs.aspx>

working group 1 Not working group 2 Autism Folia CALENDAR Forecast PhoneC

Gmail & Medium Business | Corporate & Public Sector

Royal Mail Personal Customers

Home
Customer Service
Contact Us

Home > Customer Service > Contact Us

How can we help?

If you've received a 'Something for you' card and would like to book [redelivery service](#). To contact us regarding anything else, please contact us to find the answer

Contact us to find the answer

*What is your enquiry about

-- Please select --

*Have you contacted Royal Mail Customer Service about this previously? ☐ Yes ☐ No

*Your Title

*Your First Name

*Your surname

*First Line of your address

✓ -- Please select --
Mr
Mrs
Ms
Miss
Mx
Dr
Lady

6. Local councils: Swansea, Ceredigion, Brighton

Swansea

Source: <http://cassolotl.tumblr.com/post/27360264349>

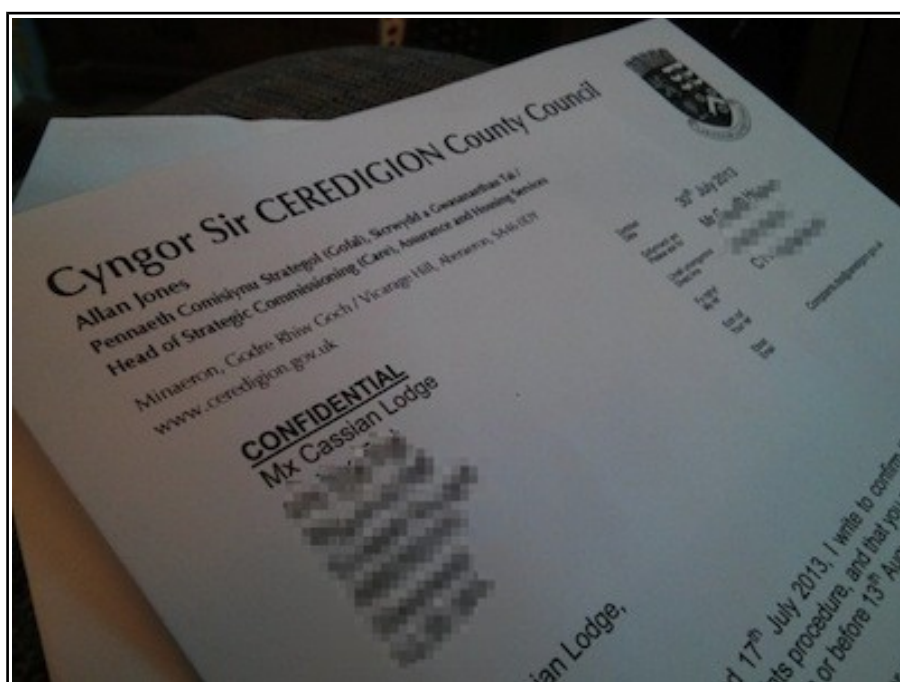
July 2012



Ceredigion

Source: <http://cassolotl.tumblr.com/post/56971423300>

July 2013



Brighton

Source: <http://shar.es/yVYcZ>

January 2013

www.gaystarnews.com/article/it's-going-be-mr-mrs-or-'mx'-brighton-city-goes-trans-friendly180113

It's going to be Mr, Mrs or 'Mx' in Brighton as city goes trans friendly

Brighton, on the south coast of England, is to reflect its high transgender population with a new honorific, 'Mx', as an alternative to male or female

18 JANUARY 2013 | BY JANE FAE

Brighton and Hove City Council, which last year came under fire for its alleged plan to abolish gender-specific titles such as 'Mr' and 'Mrs', has today published its final report on the subject.



“The council report wants to add the honorific Mx as an option for those claiming council benefits.”

Banks

7. Barclays

Source: <http://kay-is-for-kookie.tumblr.com/post/32260879099>


September 2012 (Mx on cards only)



8. HSBC

Source: <http://genderbenderagenda.tumblr.com/post/18375234653>

February 2012

HSBC  | Everyday banking | Borrowing | Saving & investing

accounts & cards | loans & mortgages | products & analysis

My accounts | Show balances | Ideas & offers | Apply for

Upgrade to HSBC Advance | Switch to Green | Start Saving | Apply for a Credit Card | Apply for a Personal Loan | Get a Car insurance quote | Get a Home insurance quote

Personal details

View and amend your personal details - step 2 of 2

✓ Confirmation - your instruction has been received

Your title: Mx

Forename: [redacted]

Surname: [redacted]

Date of birth: [redacted]

Marital status: Single

Number of dependent children: 0

Email Address: [redacted]

Instruction received at: 27 Feb 2012 10:49:46

9. Royal Bank of Scotland, aka RBS

Source: <http://mx-magpie.tumblr.com/post/56506285670>

July 2013



10. Halifax

Source: Personal photo, used with permission.

August 2013



11. The Co-operative (bank)

Source: Personal photo, used with permission.

August 2013



12. Santander

Source: Personal photo, used with permission.

August 2013 (Mx on cards only)



13. Smile

Source: personal photo, used with permission

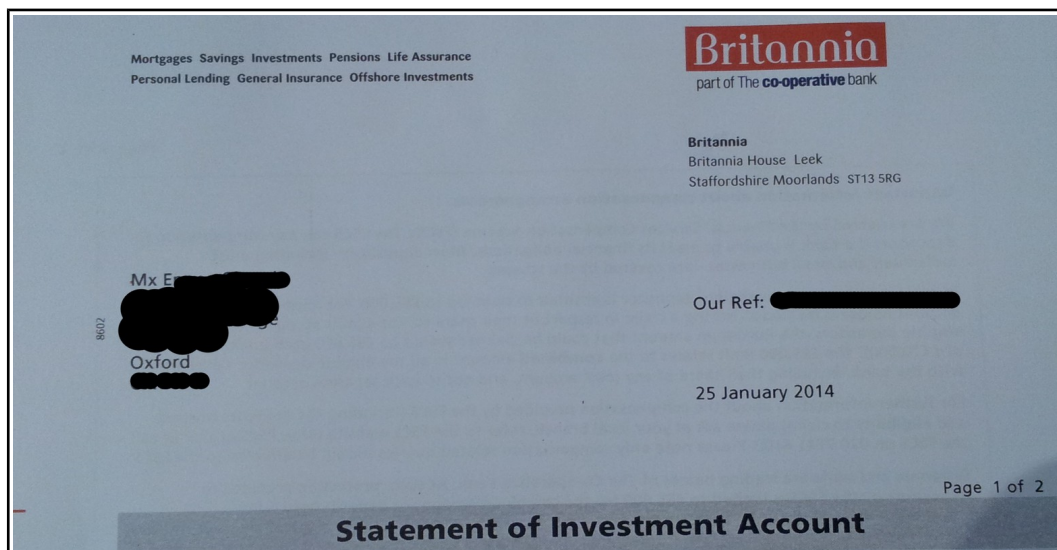
Issued April 2011



14. Britannia

Source: Personal photo, used with permission

January 2014



15. NatWest

Source: *Personal photo, used with permission*

Feb 2015



Utilities

16. Dŵr Cymru/Welsh Water

Source: <http://cassolotl.tumblr.com/post/66962888336>

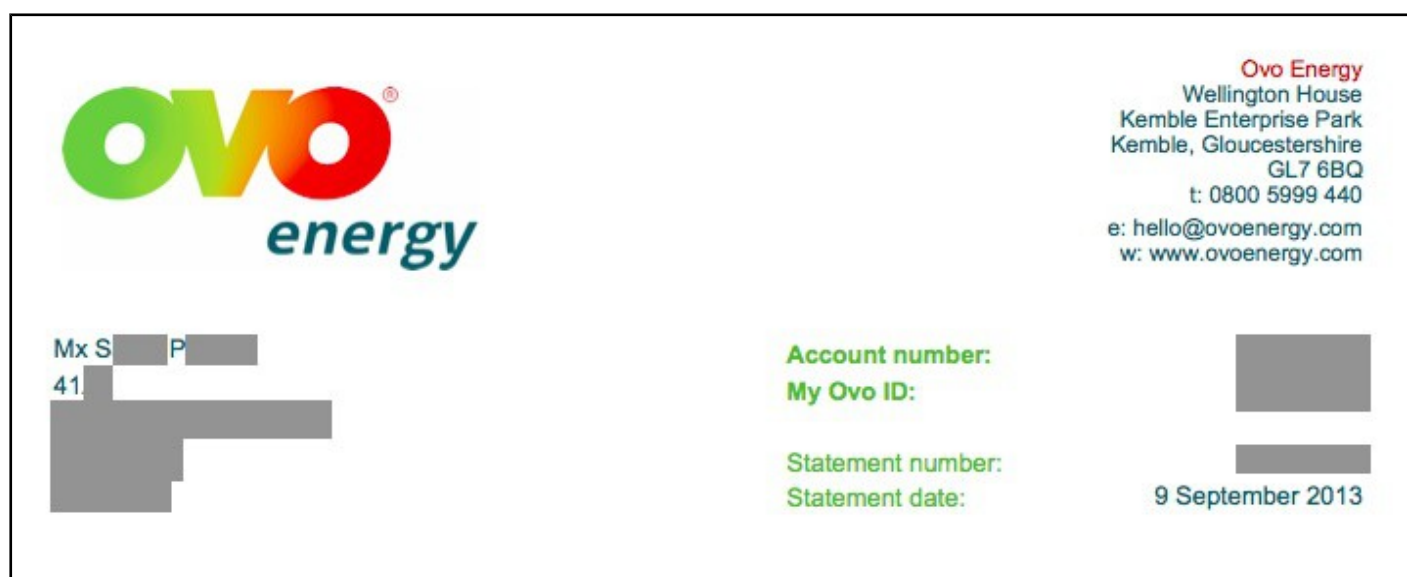
November 2013



17. Ovo Energy (electricity supplier)

Source: personal screenshot, used with permission


September 2013



18. Scottish Power


Source: <http://cassolotl.tumblr.com/post/71843528039>

January 2014

**SCOTTISHPOWER**
The Energy People

My Online Energy Account

My account details
Use the menu on the right to access and manage your account

Mx c lodge		
Name:	Mx c lodge	Telephone (day):
Billing address:		Telephone (mobile):

Education

19. Universities and Colleges Admissions Service (UCAS)

Source: <http://www.ucas.com>

August 2014

The screenshot shows a web browser window with the address bar displaying 'https://undergrad.apply.ucas.com/appre'. The page features the UCAS logo and a large red banner with '2015 apply' and 'Register: Initial details'. On the left, there is a sidebar with links: 'What is Apply?', 'Help', and 'Options/Opsynau'. The main content area shows a breadcrumb trail 'Home > Register' and a note: 'Compulsory fields are marked with an asterisk (*)'. Below this, there is a form with a 'Key' field and a 'Title*' dropdown menu with 'Mx' selected and a question mark icon.

20. University of Oxford

Source: <http://www.admin.ox.ac.uk/eop/transgender/gender-neutraltitles/>

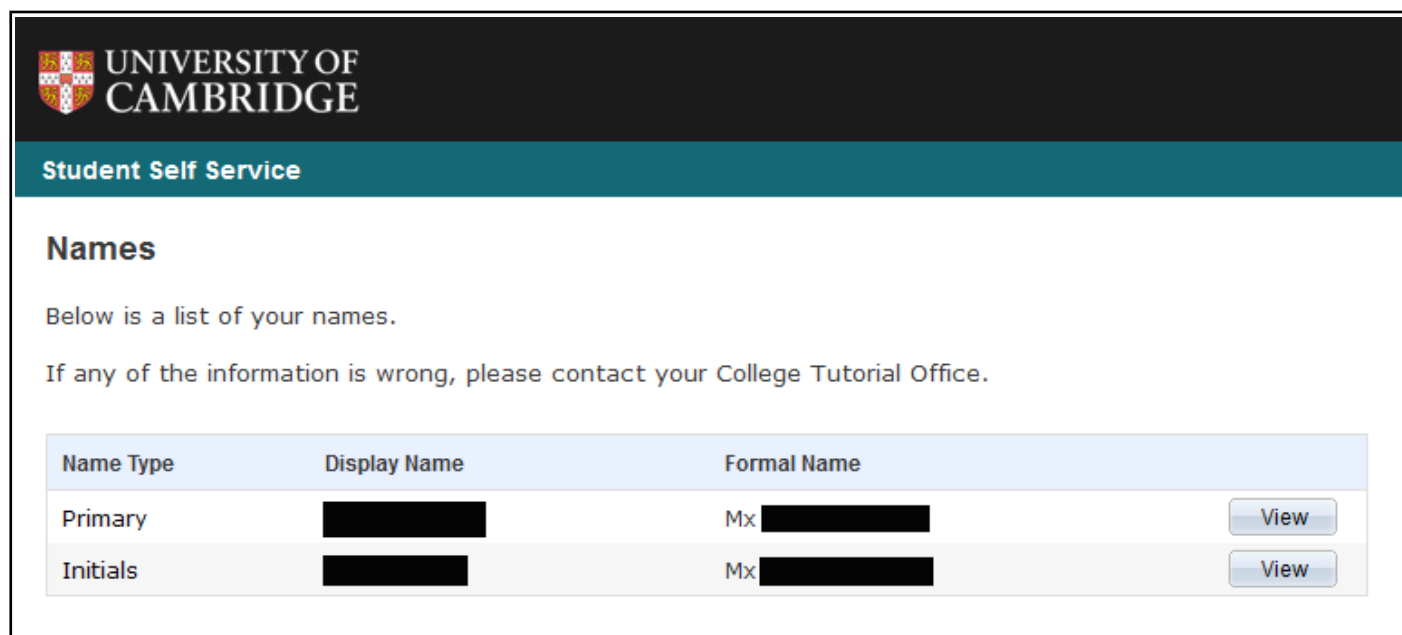
August 2014

The screenshot shows a web browser window with the address bar displaying 'www.admin.ox.ac.uk/eop/transgender/gender-neutraltitles/'. The page has a dark blue header with the text 'EQUALITY AND DIVERSITY UAS' and a search bar. Below the header, there is a breadcrumb trail: 'UAS Home > Equality and Diversity > Transgender > Gender-neutral titles >'. The main content area is titled 'Gender-neutral titles' and contains two paragraphs of text. The first paragraph states: 'In the UK, 'Mx' is now the most commonly used and recognised gender-neutral title and has been adopted by major national institutions such as HMRC, DWP, DVLA, the Identity and Passport Service, many high street banks and some universities. 'Mx' can be pronounced as 'mux', 'mix' or 'mixter'.' The second paragraph states: 'The University has amended its staff and student systems so that individuals can choose to be addressed by the title 'Mx'.' On the left, there is a sidebar with a list of links: 'University of Oxford Equality Policy', 'The Vice-Chancellor's Diversity Fund', 'Age', 'Disability', 'Gender', 'Race', and 'Religion and Belief'.

21. University of Cambridge

Source: Personal screenshot, used with permission

August 2014



The screenshot shows the University of Cambridge Student Self Service interface. At the top is the university's crest and name. Below is a teal header for 'Student Self Service'. The main section is titled 'Names' and contains a message: 'Below is a list of your names. If any of the information is wrong, please contact your College Tutorial Office.' Below this is a table with three columns: 'Name Type', 'Display Name', and 'Formal Name'. There are two rows of data, both with redacted names. Each row has a 'View' button to its right.

Name Type	Display Name	Formal Name
Primary	[REDACTED]	Mx [REDACTED] View
Initials	[REDACTED]	Mx [REDACTED] View

22. University of Portsmouth

Source: Personal photo, used with permission

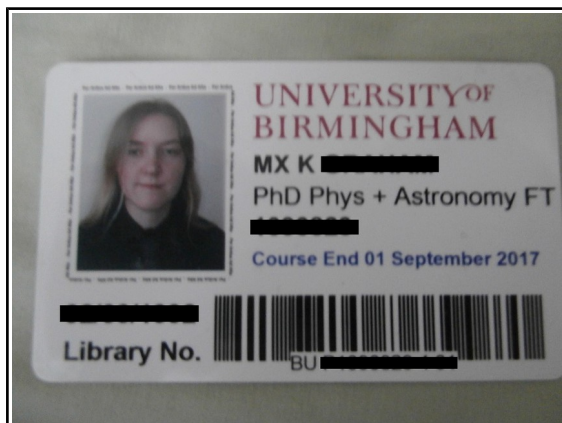
April 2013



23. University of Birmingham

Source: *Personal photo, used with permission*

August 2014



24. Institute of Physics

Source: <http://applications.iop.org/grades.aspx>

August 2014

applications.iop.org/Application.aspx?gradeID=165

[Membership Grade Info](#)
[Login](#)

Membership

Making your application for Postgraduate/Associate Member

Please fill out the form below to begin your application.

* required field

Title	Mx	*
First Name(s)	<input type="text"/>	* ?
Surname	<input type="text"/>	* ?
Gender	Other	*
Date of Birth	<input type="text"/> <input type="text"/> <input type="text"/>	*

Other

25. UK Deed Poll Service



The screenshot shows a web browser window with the URL <https://secure.deedpoll.org.uk/DeedPollAdult.html>. The page is titled "Section 1 Details of the person whose name is being changed". Below the title, a note states: "Your current name, new name, address and date of birth will appear on your Deed Poll document. Your title will only appear if you are changing it." The form includes a "Current title" section with radio button options: Mr, Mrs, Miss, Ms, Mx, Dr, and Other. A note next to the "Other" option says: "If you select Other please enter your current title in the comments box at the end of this section." Below the title section, there are two text input fields: "Current forenames" with the instruction "Enter your first name and all your middle names (all your given names)." and "Current surname".

UK Deed Poll Service added Mx to their online forms with this note:

“About the title Mx

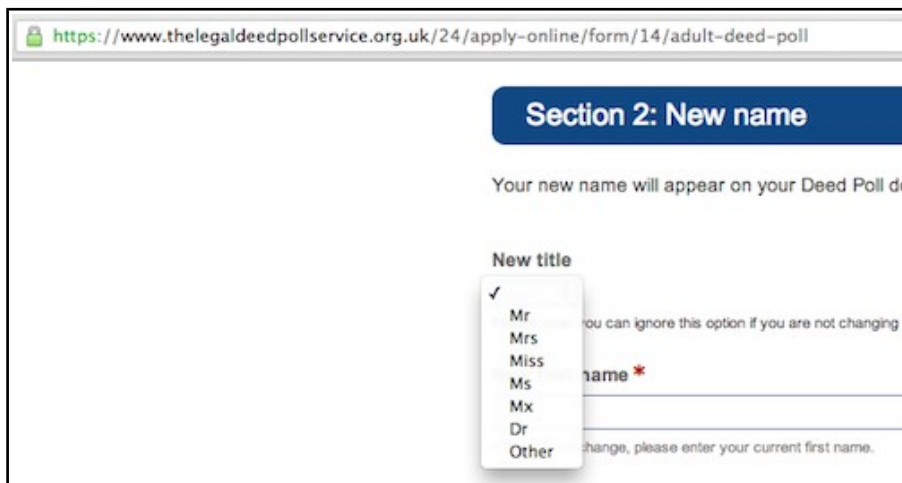
“In October 2011, we introduced the title of Mx (pronounced Mix) as an option for people who do not identify themselves as either male or female and, therefore, feel a gender specific title such as Mr or Miss is inappropriate and unsuitable for them.

“We are unable to guarantee that all record holders (i.e. government departments, companies and organisations that hold your personal records) will recognise your new title but we believe many will and in time all will. Initially, the problem will be record holders’ computer systems not being able to accept Mx as a title but when a significant number of people request record holders show their title as Mx a tipping point will be reached causing record holders to reprogram their systems to accommodate Mx as a title.”

26. Legal Deed Poll Service

Source: <http://mxactivist.tumblr.com/post/50284960552>

January 2012



The screenshot shows a web browser window with the URL <https://www.thelegaldeedpollservice.org.uk/24/apply-online/form/14/adult-deed-poll>. The page is titled "Section 2: New name" in a blue header. Below the header, it says "Your new name will appear on your Deed Poll document". There is a dropdown menu for "New title" with options: Mr (checked), Mrs, Miss, Ms, Mx, Dr, and Other. To the right of the dropdown, there is a text input field for "New name" with a red asterisk indicating it is required. Below the input field, there is a note: "If you are changing your name, please enter your current first name."

27. Disabled Persons Railcard

Source: <http://cassolotl.tumblr.com/post/55168603670>

July 2013



28. Boots (pharmacy)

Source: <http://kay-is-for-kookie.tumblr.com/post/48613933782>

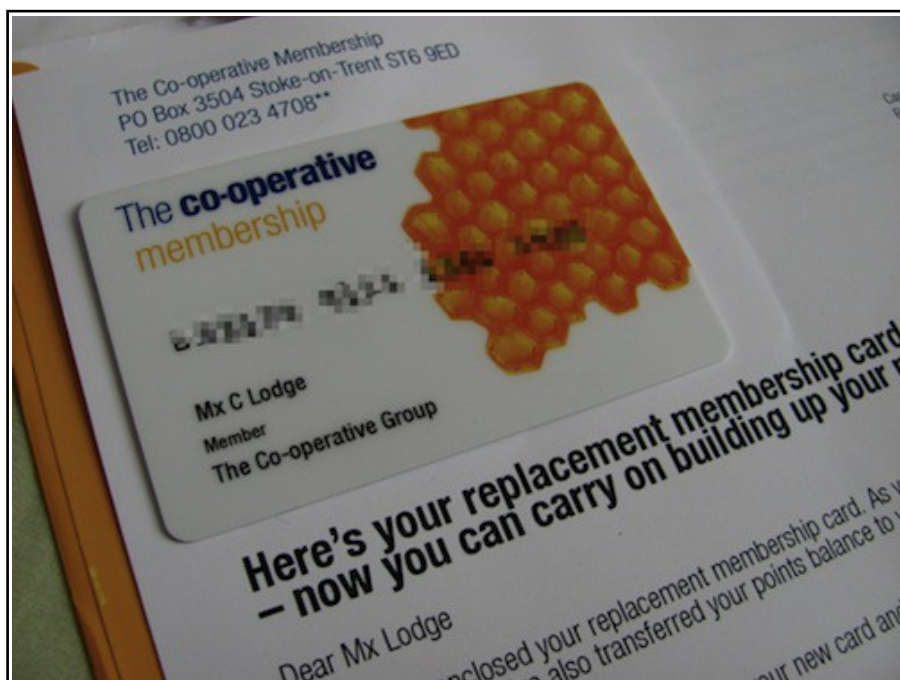
April 2013



29. Co-operative (supermarket)

Source: <http://cassolotl.tumblr.com/post/49929141838>

May 2013



30. Network Rail

Source: <http://kay-is-for-kookie.tumblr.com/post/27055084802>

July 2012



31. Law Society of Scotland

Source: <http://www.pinknews.co.uk/2015/02/04/scotland-law-society-will-let-solicitors-register-as-gender-neutral/>

Feb 2015

www.pinknews.co.uk/2015/02/04/scotland-law-society-will-let-solicitors-register-as-gender-neutral/

PinkNews
EUROPE'S LARGEST GAY NEWS SERVICE

Like 84k Follow 67.9k

Home · UK · US · World · Current Affairs · Entertainment · Opinion · Travel · Features

Scotland: Law Society will let solicitors register as gender neutral

Recommend 505 Tweet 51 +1 2 Pin it 1 submit Email

0 reader comments

The Law Society of Scotland is to allow solicitors to register without forcing them to specify a gender.

The body – which regulates and represents all practising solicitors in Scotland – announced today that it would overhaul its procedures to become more inclusive.

Instead of requiring applicants to choose between titles such as Mr, Mrs and Ms, they will become the latest body to offer the alternative of gender neutral title 'Mx'.



THE LAW SOCIETY of SCOTLAND
www.lawscot.org.uk

The Law Society of Scotland is introducing a